



Office of Information Technology Services

ANDREW M. CUOMO
Governor

Good afternoon Chairs Krueger and Weinstein, and distinguished members of the legislature. My name is Jeremy Goldberg. I am the Interim Chief Information Officer at the Office of Information Technology Services. I am joined today by ITS General Counsel, Marcy Stevens. I thank you for the opportunity to discuss Governor Cuomo's 2020 Executive Budget as it relates to the important work being done by ITS.

The concept of ITS, a unified technology enterprise, is a result of Governor Cuomo's vision; making New York State a global leader in the government-technology sector. Over the past 6 months, ITS leadership carefully considered how to best meet the agency's mission to deliver technology products, projects and services to New York State government agencies. ITS understands that agencies rely on technology solutions and stable, secure infrastructure to deliver services to people and businesses across New York.

As we move forward in support of the critical State priorities, we do so with a focus on collaboration and responsible investments of State resources. Since the transformation in 2012, ITS has: reduced the number of agency CIOs from 37 to 1; migrated off of 27 email systems into; consolidated 53 data centers into 2; and built a highly skilled, multi-disciplined Chief Information Security Office. As a result, ITS delivers secure and responsive technology to its customer agencies.

While the technology is impressive, it's the hard work of the ITS workforce that makes it all happen. ITS employees work around the clock to find solutions that solve customer pain points. Some recent accomplishments the ITS team has completed with our agency partners include:

- To enhance the security posture of NYS, ITS led the effort to implement additional security controls for the ever-changing workforce.
- Established a secure, private NYS government cloud that allows ITS and our partner agencies to deploy mission critical needs using cloud solutions.
- Launched the Know Your NY Water map-based website, with DEC and DOH, that provides information about the state's public drinking water and the health of New York's lakes, rivers, and streams, as well as waters used for recreation and habitat protection.
- Collaborated with the DOH Opioid Prevention Program, to launch an Opioid Dashboard to provide comprehensive and useful data to the public regarding opioid use and misuse.

- And partnering with OGS, we even deployed free WIFI on the Empire State Plaza. Visitors can walk the entire length of the Plaza's concourse without experiencing interruption in their wireless service.

The Executive Budget for this coming fiscal year will allow ITS to continue to standardize IT investments, systems, and applications across State government, resulting in enhanced operations and security. It includes \$580 million in General Fund support for ITS to maintain critical technology infrastructure. This infrastructure is relied upon by more than 40 Executive Branch agencies to meet the needs of New York State residents.

The budget for the next fiscal year highlights Governor Cuomo's continued commitment to leveraging technology to achieve his bold and progressive agenda:

- We will continue to address legacy systems and aging infrastructure to protect New York from cyber threats.
- ITS will continue to deepen its partnership with the Department of Homeland Security and Emergency Services and the Division of State Police to provide cyber security support to both state and local entities.
- As cyber threats continue to grow and evolve, we will remain vigilant working to keep pace with the challenges as they develop. As always, we remain committed to keeping New Yorkers safe.

Thank you for this opportunity to address you today on behalf of ITS.

I appreciate your support of our critical mission and thank you for your service to New York.