## NJ ONLINE GAMING REVIEW

FOR THE COMMITTEE ON RACING, GAMING AND WAGERING



#### Agenda

- Timeline for Online Gaming in NJ
- Online Gaming Regulatory Pillars in NJ
- Commercial Considerations





#### Key Online Gaming Dates in NJ

January, 2011 – NJ legislature passes bill allowing online gaming; bill vetoed

December, 2011 – U.S. Justice Department clarifies Wire Act

December, 2012 – Online Gaming Project begins at Borgata

February, 2013 – Revised NJ bill signed by Governor Christie

May, 2013 - Draft Online Regulations Published by DGE

October, 2013 – Final Online Regulations Published

November, 2013 - Online Gaming opens to the public





# NJ REGULATORY PILLARS

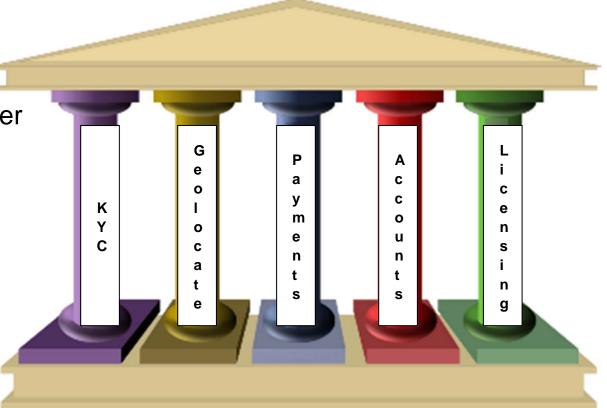


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## The Regulatory Pillars of Online Gaming in NJ

1. KYC – Know your customer

- 2. Geolocation
- 3. Payment Processing
- 4. Account-based Wagering
- 5. Licensing





## Security Funnel

**KYC – "Know Your Customer" Registration** 

Geolocation

**Payment Processing** 

Formal Fraud/AML Program





#### KYC - Know Your Customer

- SSN Verification with Name: <a href="http://www.resort-advantage.com/solutions/ssnofacverification.html">http://www.resort-advantage.com/solutions/ssnofacverification.html</a>
- Check against the Death Master List: <u>http://www.ntis.gov/products/ssa-rawdata.aspx</u>
- Credit Bureau and Aristotle Database Checks: <u>http://www.centralams.com/</u>
- KYC Failure Analysis





#### REGISTER VERIFY DEPOSIT Get your account verified Enjoy your play money games Enjoy real money games Your email address : Choose account name : **ORGATA** Choose your password: Confirm chosen password: Title: First name: Last name : WELCOME V Date of birth : ▼ DD V YMY V Bonus code: (optional) WELCOMEBONUS

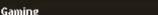
- I am over 21 years of age. I hereby acknowledge that all the information provided above is accurate.
- I have read the terms of service and the privacy policy and I agree to receive email and newsletters, account updates and special offers from Borgata (you can change this preference at any time).

Create my account

c2e5Z

Please enter the following code:

Already have an account



\$20 FREE | 100% UP TO \$600









klyurt



Mission Bonus iRewards





**1,000** 

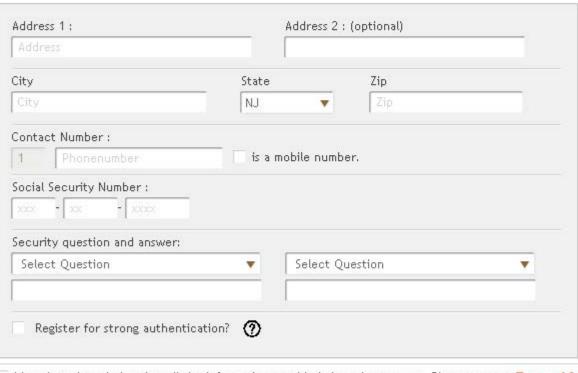
#### REGISTER Enjoy your play money games

VERIFY Get your account verified

DEPOSIT Enjoy real money games

Congratulations! For unlimited gaming action, please enter the following information to verify your account and make a deposit.

#### Personal details



#### Basic details

Title :	First name :	Last name :
Mr.	JUSTIN	POINTER
Date of b	irth:	
Jan	▼ 01 ▼ 15	68 ▼
Dleace of	neck the above basic	details and make changes if

I hereby acknowledge that all the information provided above is accurate. Please see our Terms of Service Section 5 to see who is prohibited from real money wagering.

Verify my account

Responsible Gaming ( ) 0 min

#### Geolocation

NJ allows for the use of Wi-Fi signals as the primary means of tri-angulating the position of a customer. This is strengthened by the use of strategies to detect the use of proxy servers/remote desktop software.

- Online US state lotteries/racetracks have used IP address only
- Nevada & Delaware have used IP plus text messaging

https://backoffice.geocomply.com

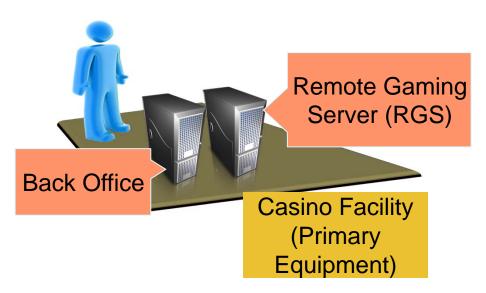


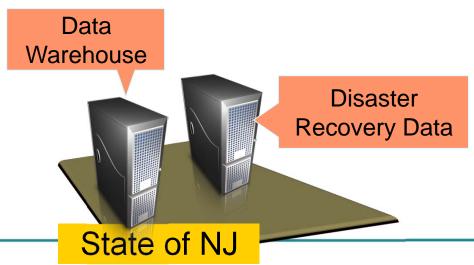
#### Account Based Wagering

- Daily GGR reconciles to the aggregate of individual customer win/loss
  - Differs from land based operations which reconciles daily GGR to change in assets (cash, markers, chip inventory)
- Daily individual account reconciliation
  - Superior consumer protection
  - Faster dispute resolution
- Enhances Responsible Gaming Efforts
  - Daily deposit limits
  - Daily spend limits
- Provides for better fraud protection and AML efforts



#### Online Gaming Regulatory Architecture in NJ



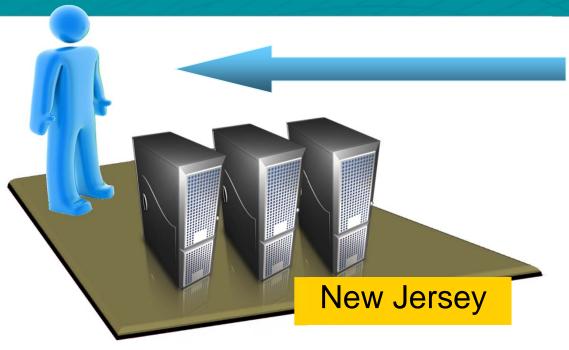




Cloud (Ancillary Services)

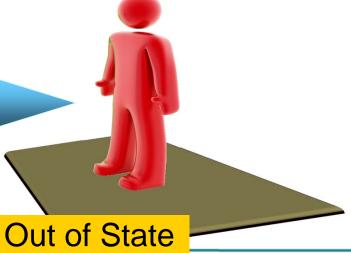


### Architecture in NJ – Online Staff



- Problem Gambling
- Cheating
- Collusion
- Money Laundering
- Identification
- Marketing

- Help Desk Calls
- Investigate Patron Complaints





## Licensing

- Platform operators required to have Gaming Vendor License (for both B2B and B2C offerings)
- Other vendors that are ancillary to casino and platform operators require lesser vendor license
- NJ constitutional requirement that servers housed in casino premises



### Other Key Regulatory Matters

- Gaming Content includes both Poker and Casino
- Accounting Requirements
- Reporting Requirements
- NJ Test Lab Dedicated Resources for Rapid Review
- DGE has taken the lead on continued efforts to communicate to the banking industry processes are sound and well regulated to underscore the legitimacy of online gaming in NJ



# COMMERCIAL CONSIDERATIONS



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#### **Commercial Considerations**

#### LAUNCH

- Fast: Developed within 9 months after Governor's approval (regulations and platform)
- Uniform start date provided fairness to operators
- Collaborative effort between operators and regulators during pre-opening and first year learning curve resulted in a successful NJ regulatory model

# The New York Times

New Jersey Now Allows Gambling via Internet

By KATE ZERNIKE NOV. 26, 2013

New Jersey began allowing Internet gambling on Tuesday in a much-watched bet that there are untapped sources of revenue on bedside iPads and cubicle desktops, and even among people checking their phones while they wait in line for coffee.



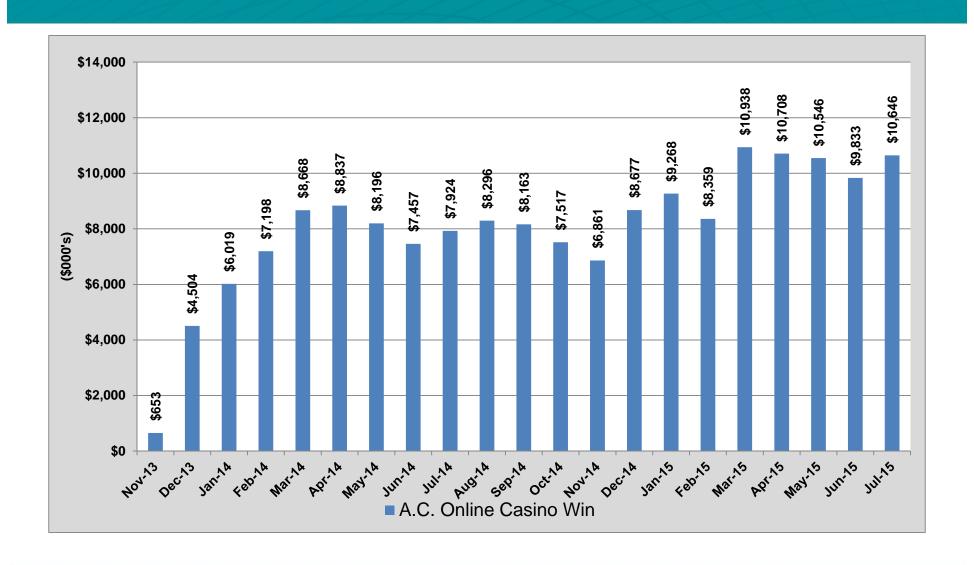
#### **Commercial Considerations**

#### Cannibalization

- No measureable impact on Land Based operations
- Incremental growth of new and inactive customers through online acquisition
- Cross-Over play and non-gaming revenue increase from new, online customers
- Reverse Seasonality offers consumers the availability to play online when weather inhibits travel to a Land-Based resort
- Largest utilization of Reward dollars is used at Land Based operations

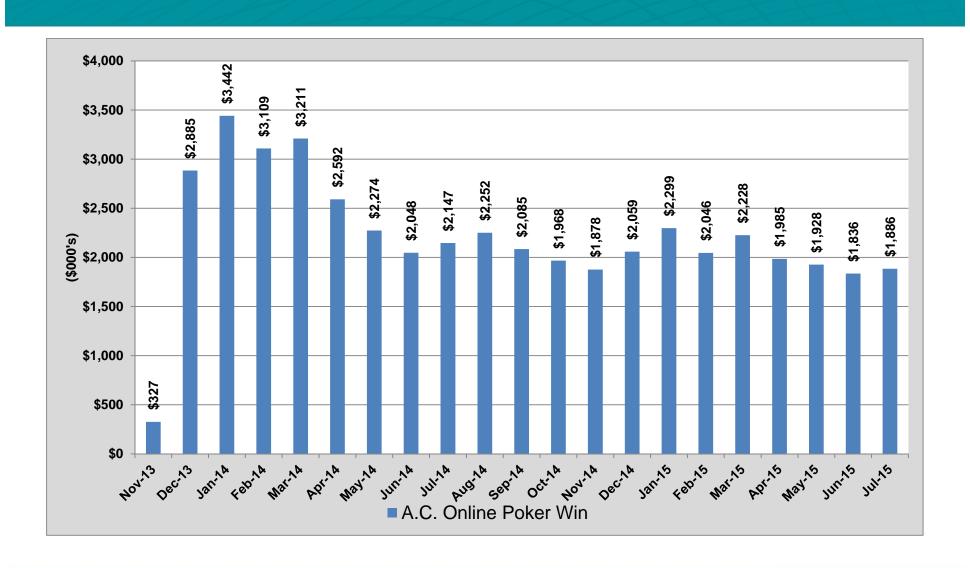


#### Atlantic City Online Casino Win Trend





#### Atlantic City Online Poker Win Trend





#### **Commercial Considerations**

#### **Cross-State Liquidity**

- NJ Poker Market has contracted from 4 networks to 2 networks since opening
- Economies of Scale for media buys in Philadelphia/NYC markets:
  - Difficult to execute for NJ Online Gaming only.
- Economies of Scale for infrastructure:
  - NJ has installed platforms for all major online operators which may be used for Cross-State play.



#### **Commercial Considerations**

#### **Cross-State Liquidity (continued)**

- Economies of Scale for Geolocation:
  - New State borders may be re-drawn without the need for any technology change.
- Economies of Scale for Customer Service
  - Existing 1st and 2nd tier customer support centers may be utilized.



#### Content - Casino



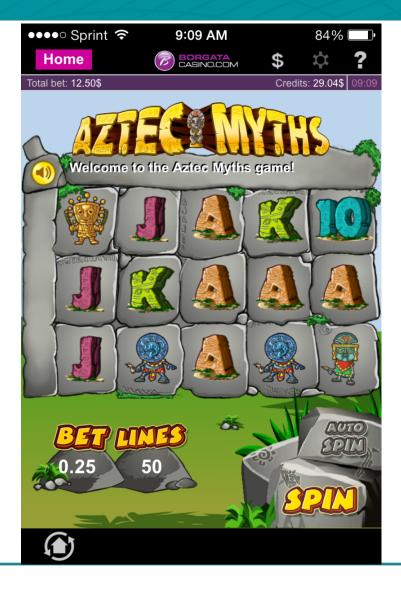


#### Content - Poker





#### Content – Slots on iPhone





# SUMMARY AND Q&A



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