

WCB Case No. G0336988

Date of accident:3/28/2011

Carrier ID No. W106751

Carrier Case No. 11D48C129193

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To Whom it may concern.

I am writing in hopes I can shed some light on the situations people like myself have had to deal with in being part of the new Workers Comp Portal system.

I have been on WC since 2011. I just was declared Total Permanently Disabled last year (2023).

Since the time this new portal was launched, I have had hundreds of my prescriptions and hospital treatments delayed, mixed up, and canceled.

This was not the norm I was used to nor should any injured worker going forward.

I have had my prescriptions constantly tied up in red tape only to miss a full month of treatment prescribed for me by my team of doctors. Sometimes the amount of time that I did not receive my prescriptions was 30-90 days late from the day they were issued. I see my team of doctors monthly so every month I am issued new prescriptions for the same meds but while the first prescription is sitting waiting to be dispensed I know how 3 prescriptions in the queue are also waiting. My question is WHY?

I have been treated by St Francis Hospital for the past 9 years. My doctor is Dr. Patrick Annello and his team at St Francis Pain Associates.

Before my correct diagnosis of Stage 2 R.S.D. (Reflex Sympathetic Dystrophy), I had been given every prescription available along with many treatments that would be given to someone with this condition. Nothing had worked on me. I met Dr. Annello and he told me that he had dealt with this

condition before and that he was being recommended to me by others whom I met at a RSD support group in the area of hospitals to which I lived.

He introduced me to ketamine infusions. Yes, it was a difficult introduction that I had not been given before, but it worked. Unlike the other medicines and treatments I was given. Opioids only mask the problem, this treatment allowed me to come back off the opioids for most of the time in between treatments. Sometimes I still needed the opioids to get through the day but I do not want to lose my life over long-term opioid use that I am told will eventually take a toll on my liver, kidneys, and bladder.

So the decision for me is simple. I would like to continue having my ketamine infusions because they were given to me close to 7 years before the WC Portal came into existence. Now for some reason, the WC Medical team does not see the reason why I need this treatment anymore and are more happy with me being on opioids. I am NOT. There was never a question about this treatment before the WC Portal for 7 years of me being treated with something that helps me instead of killing me like opioids would do long term.

Thank you
-Robert Rotondi